

February 12, 2006

To whom it may concern:

I am writing this letter to share with you all the wonderful help and kindness that Shari has shown toward my dog Pongo and my family. My dog Pongo became sick and I was in a desperate situation over how to handle his care. From the moment I met Shari she helped with scheduling vet appointments, getting medication for my dog and she followed up regularly to see how Pongo was progressing. A few weeks into Pongo's care, we unfortunately learned that he was sick with cancer. On sharing the news with Shari over Pongo's diagnosis she immediately started to cry. Her love for animals is so sincere. I have three children but my biggest concern was over how my 5 year old daughter would handle the death of our dog. Shari immediately went to Barnes and Nobles and purchased books for my daughter to help her cope with it. Shari continues to call and express concern over my dog and to see how he is doing. We are taking one day at a time with Pongo and enjoying every moment with him. We just celebrated Pongo's 14th birthday with a big celebration. It was indeed bittersweet.

Shari offers help and guidance every time we speak. She always goes above and beyond anything we ever could have expected. Having Shari in our life during this difficult period has been a true blessing and has made this situation so much more bearable for us. Shari is one of the most loving, caring, genuine human beings that I have ever had the pleasure of meeting and there is no doubt in my mind that her purpose in life is to help all animals.

Sincerely,

A handwritten signature in cursive script that reads "Vincent Lemmo". The signature is written in black ink and is positioned above the printed name.

Vincent Lemmo